



Clinically

Privacy Policy - Clinically Slides

Policy

Code: PRV-007

Version: 1

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Author: Wojt Janowski

Approved By: Wojt Janowski (23 Oct 2026)

Owner: Wojt Janowski

Overview

Clinically Slides is provided by CCMx Pty Limited (ABN 24 693 129 056) t/a Clinically (“we”, “us”, “our”). This policy explains how Clinically Slides handles personal information. It sits alongside the general [Clinically Privacy Policy \(PRV-001\)](#) and the [Sub-Processor Register \(PRV-002\)](#). Where they differ for Clinically Slides, this policy applies.

1. What Clinically Slides does

Clinically Slides turns a published research paper that you upload into an appraised, editable slide deck. It is for health professionals and students, and is educational: it does not give advice about any patient.

2. What we collect

- **Account details:** your name, email address, password (stored only as a one-way hash), optional passkeys and two-factor settings, and your region (set from your connection when you sign up, and editable).
- **Agreements:** when you accepted the terms of service and the start-up points, and which version.
- **Papers you upload:** the PDF, images of its pages, crops of its figures and tables, and the analysis, decks, edit history and exports made from it.
- **Papers you make decks from:** the paper’s DOI (its public identifier) and the date, for the popular-papers list (section 5A).
- **Usage records:** how much AI processing each step used and what it cost, for our accounting. If you delete a paper or your account, these records stay, without any link to you.
- **Credits and payments:** your credit balance and history. Card payments are handled by Stripe; we never see or store your card number.
- **Technical data:** security and error logs. These record identifiers (such as the deck or export number), never the text of your papers, their titles, or signed download links.

We do not use advertising trackers or sell personal information.

3. Papers must not contain patient information

Clinically Slides is designed for published research. Each time you upload, you confirm that you hold a lawful copy and that the document contains no patient information. Please do not

upload anything else.

4. How we use information

- To provide the service: check, analyse and appraise your paper, build and store your deck, and export it.
- To run your account: sign-in, security, credits, receipts and service emails (such as “your deck is ready”).
- To keep the service safe and working: preventing abuse, scanning uploads for viruses, and fixing faults.

5. AI processing stays in Australia

Papers are analysed by AI models (Anthropic’s Claude) hosted on Amazon Web Services Bedrock in Sydney (ap-southeast-2). AWS does not keep prompts or outputs after processing and does not use them to train models. Papers are not sent to any other AI service.

5A. Popular papers

When you make a deck from a published paper, we record its DOI, the date and your account. Our home page may list papers that at least five different people have made decks from in the last 30 days. The list shows only the paper’s public details (title, journal and year, from Crossref) and a link to it at doi.org. It never shows who made a deck, how many people did, or anything from a deck. To build the list we send the DOI, and nothing about you, to Crossref. You can turn this off in Settings → Profile, which also deletes what we have recorded for you. Deleting the paper or your account deletes it too.

6. Where information is stored and who processes it

Your account, papers and decks are stored in Australia. We use these sub-processors (see PRV-002):

Sub-processor	Purpose	Location
Amazon Web Services	Hosting, storage, email delivery and AI (Bedrock)	Australia (Sydney)
Cloudflare	Network security and delivery	Global edge network; in transit only
SMTP2GO	Service email	Australia

Sub-processor	Purpose	Location
Stripe	Payments for credit packs	United States (billing data only)

7. Who can see your papers

Only you. Papers, page images, figure crops, decks and exports are stored privately and reached only through your signed-in account or short-lived signed links. We do not share decks unless you export and share them yourself.

8. How long we keep information

- Papers and everything made from them are kept until you delete them or your account.
- **Deleting a paper** permanently removes the PDF, page images, figure crops, analyses, decks, edit history and exports.
- **Deleting your account** does the same for every paper, then removes your account.
- Credit and payment records are kept, without your name or email, as financial records required by law. Stripe keeps its own payment records under its terms.

9. Your choices and rights

You can view and edit your details in Settings, delete any paper at any time, and delete your account. You can ask for access to, or correction of, the personal information we hold about you by contacting support@clinically.com.au.

10. Data breaches

If a data breach is likely to result in serious harm, we will notify affected people and the Office of the Australian Information Commissioner as the Notifiable Data Breaches scheme requires.

11. Complaints

Contact support@clinically.com.au. We acknowledge complaints within 5 business days and aim to resolve them within 30 business days. If you are not satisfied, you can complain to the [Office of the Australian Information Commissioner](#).

12. Changes



If this policy changes in a way that matters, we will tell you in the app before the change applies. The controlled document's published version and date identify the applicable policy.

Contact

CCMx Pty Limited t/a Clinically

Email: support@clinically.com.au

Website: slides.clinically.com.au

Change History

Version	Date	Author	Change Summary
1	23 Oct 2026	Wojt Janowski	<p># Summary of Changes This is a new document — there is no previous version to compare against. The document establishes the inaugural Clinically Slides Privacy Policy, a product-specific privacy policy that supplements the general Clinically Privacy Policy (PRV-001). ## Key provisions introduced: - Scope and relationship to other policies: Establishes that this policy sits alongside PRV-001 and the Sub-Processor Register (PRV-002), with this policy prevailing where differences exist for Clinically Slides. - Product description: Defines Clinically Slides as an educational tool for health professionals and students that converts published research papers into appraised slide decks; explicitly states it does not provide patient advice. - Data collection: Specifies categories of personal information collected — account details, agreements, uploaded papers and derivatives, DOI records, usage records, credits/payments, and technical data. Confirms no advertising trackers are used and no personal information is sold. - Prohibition on patient information: Users must confirm each upload contains no patient information, consistent with the product's published-research-only purpose. - AI processing sovereignty: All AI processing (Anthropic Claude via AWS Bedrock) occurs in Sydney (ap-southeast-2), with contractual assurances that AWS does not retain prompts/outputs or use them for model training. - Popular papers feature (section 5A): Describes an opt-out feature that may publicly list</p>



Version	Date	Author	Change Summary
			<p>papers (by DOI only, via Crossref) when five or more users create decks from the same paper within 30 days; no user-identifying information is disclosed. -</p> <p>**Sub-processors:** Lists four sub-processors (AWS, Cloudflare, SMTP2GO, Stripe) with purposes and data locations; only Stripe (billing data) involves transfer outside Australia. -</p> <p>**Access controls:** Papers and decks are private to the user; access is via authenticated sessions or short-lived signed links only. -</p> <p>**Retention and deletion:** Users can delete individual papers or their entire account, triggering permanent removal of all associated content. De-identified financial records are retained as required by law. -</p> <p>**Privacy rights, breach notification, and complaints:** Provides for access and correction requests, compliance with the Notifiable Data Breaches scheme under the <i>Privacy Act 1988</i> (Cth), and a complaints process with escalation to the OAIC.</p>